



# Coalition & Community Meeting

**September 9, 2026 | 5:00-7PM**

**Town of Truckee**

*Working Together to Prevent and End Homelessness in the  
Tahoe-Truckee Region*

# Today's Agenda | 5:00-7:00pm

Welcome/Meeting Overview and Focus - Supervisor Bullock

## I. Pilot Navigation Center

### I. Where we are now

### II. Pilot Data Review: Is the pilot successful?

#### I. Data Review – VOA, PD, Hospital

#### II. Community Feedback

#### III. TTHAC Discussion

#### IV. Vote

### III. Funding Discussion and Recommendation to funding entities

#### I. Vote

## II. Next steps

## III. Adjourn

Meeting Presentations posted on:  
[Tahoe Truckee Homeless Action Coalition](#) website

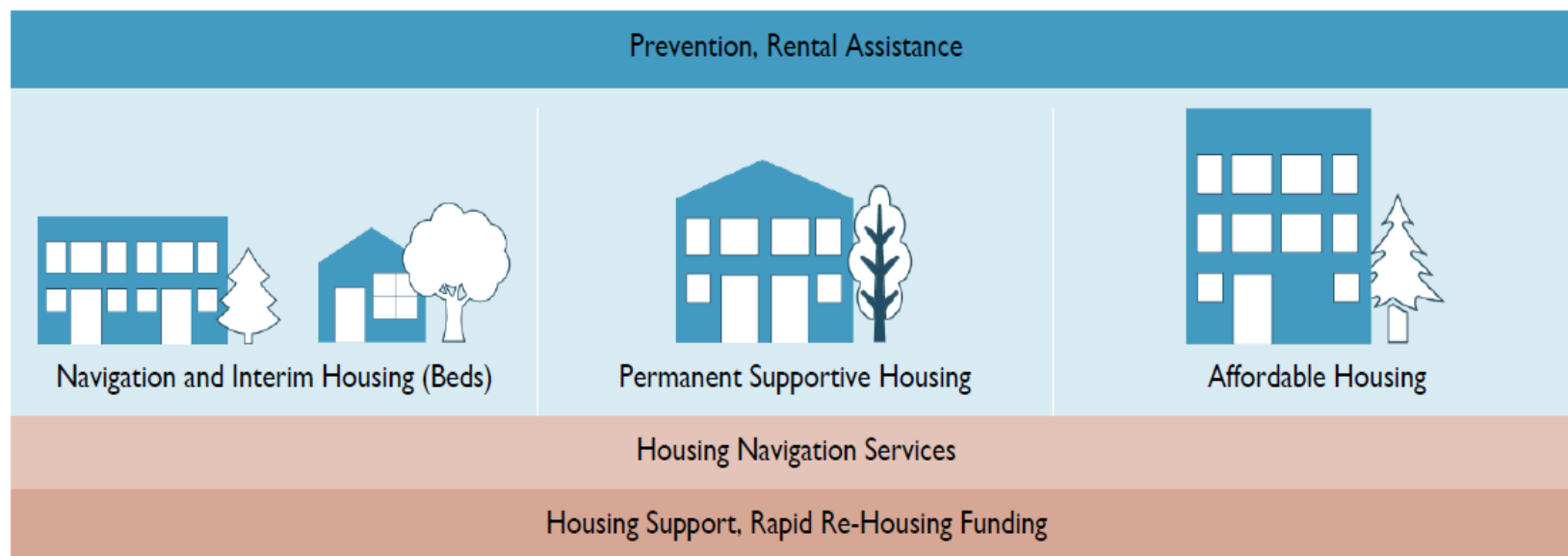


**TAHOE TRUCKEE  
HOMELESS  
ACTION COALITION**

The Tahoe Truckee Homeless Action Coalition (TTHAC) is a regional coalition of public agencies, nonprofits, faith organizations, and community partners collaborating to **prevent and reduce homelessness** through coordinated planning, shared resources, and compassionate local solutions.

# Action Plan Framework

Figure 8. Tahoe Truckee Homeless Continuum – The Action Plan Focus



# Coalition Members

## Coalition Co-Chairs

- Town of Truckee, Councilmember Jan Zabriskie
- Nevada County, Supervisor, Hardy Bullock
- Fellowship of Compassion, Founder, Cindy Basso
- Fellowship of Compassion
- Nevada County
- Placer County
- Sierra Community House
- Tahoe Forest Hospital Health Systems
- Tahoe Truckee Community Foundation
- Town of Truckee
- Truckee Chamber
- United for Action
- Volunteers of America
- Neighborhood Representative

# **Navigation Center Operating Statistics: February 25 – September 9**

## **Navigation Center Pilot Success Statement:**

After one year, the Navigation Center demonstrates improved housing pathways, reduced crisis system use, positive neighborhood impact, and a financially viable model ready for continuation or scale.

# Context

- The Why of the Structure – Community and Partner Goals
- Community Engagement
- Funding Partners Year 1 Commitments while we determine success of pilot
  - Nevada County
  - Town of Truckee
  - Placer County
  - Tahoe Forest Hospital District
  - Community/Philanthropy
- TTHAC Commitment



# Community Engagement: A priority

- October 2025, community input on location, model, and ongoing community engagement.
- Deerfield site supported.
- Models discussed, and partners ultimately prioritized Navigation center model.
- Ongoing community engagement included newsletter, NC Board, Town Council, TFD Board, KTKE community spotlight, and Town Council.



# Truckee Navigation Center



- Volunteers of America is responsible for all daily operations of the Center.
- The Center is open 3 hours per day for day 5 days/week for Day Center Services
- 16 bed (6 interim, 10 shelter) open 24/7
- The facility is staffed 24 hours a day, seven days a week, with a nighttime curfew from 9:00 p.m. to 6:00 a.m.
- Services include:
  - Shelter
  - Case management
  - Connection to financial and non-financial resources
  - Medical and behavioral health services
  - Alcohol and drug treatment referrals
  - Employment and housing support
  - General life skills support as needed
- The site is restricted to guests, service providers, and staff



# Measuring Success: Is the Pilot a Success?

## Data Review -

- Volunteers of America
- Truckee Police Department
- Tahoe Forest Hospital

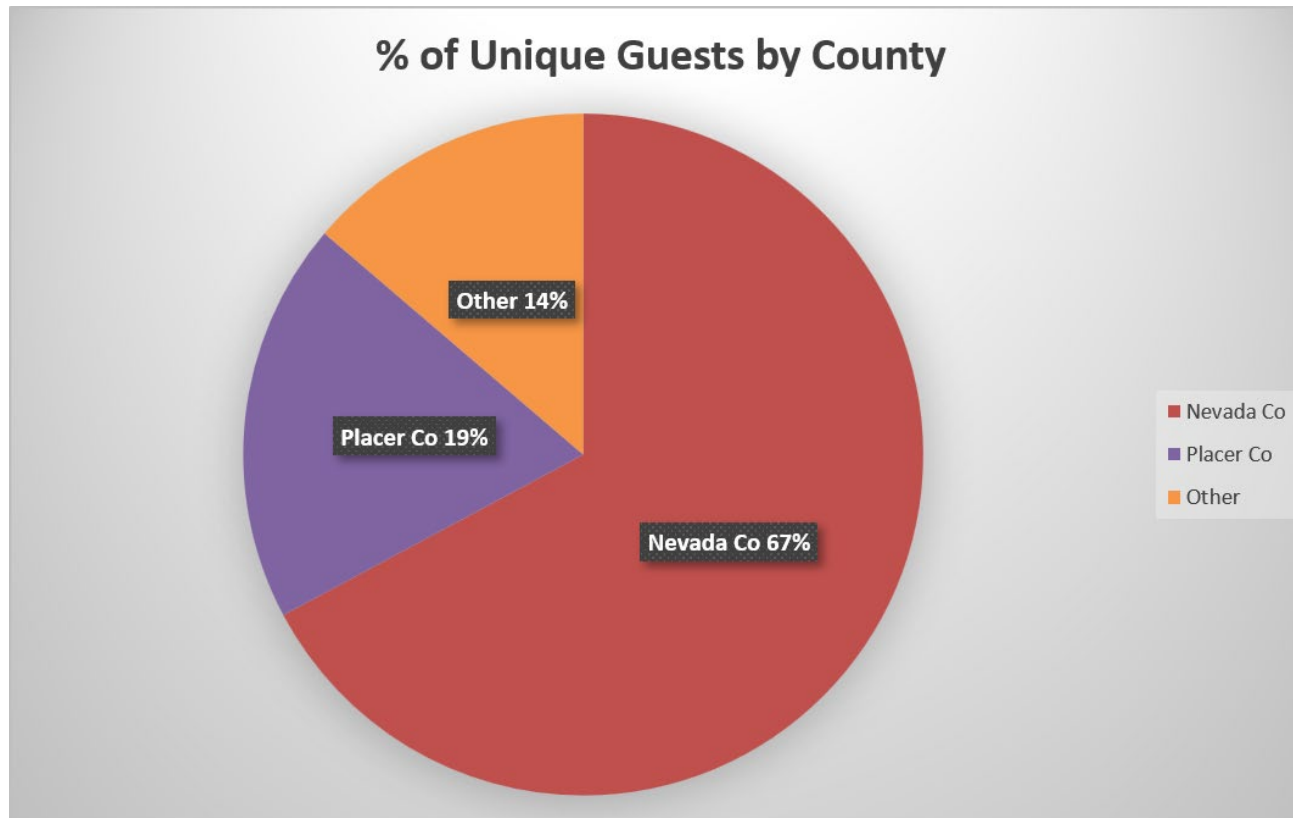
## Community Feedback

*Key Metrics: In November 2025 TTHAC provided direction to collect data across several key areas:*

- *Housing transitions*
- *Service engagement*
- *Health and safety outcomes*
- *Community feedback*
- *Long-term funding sustainability*

*These metrics are included in the revenue agreements with the funding partners and included in VOA's contract*

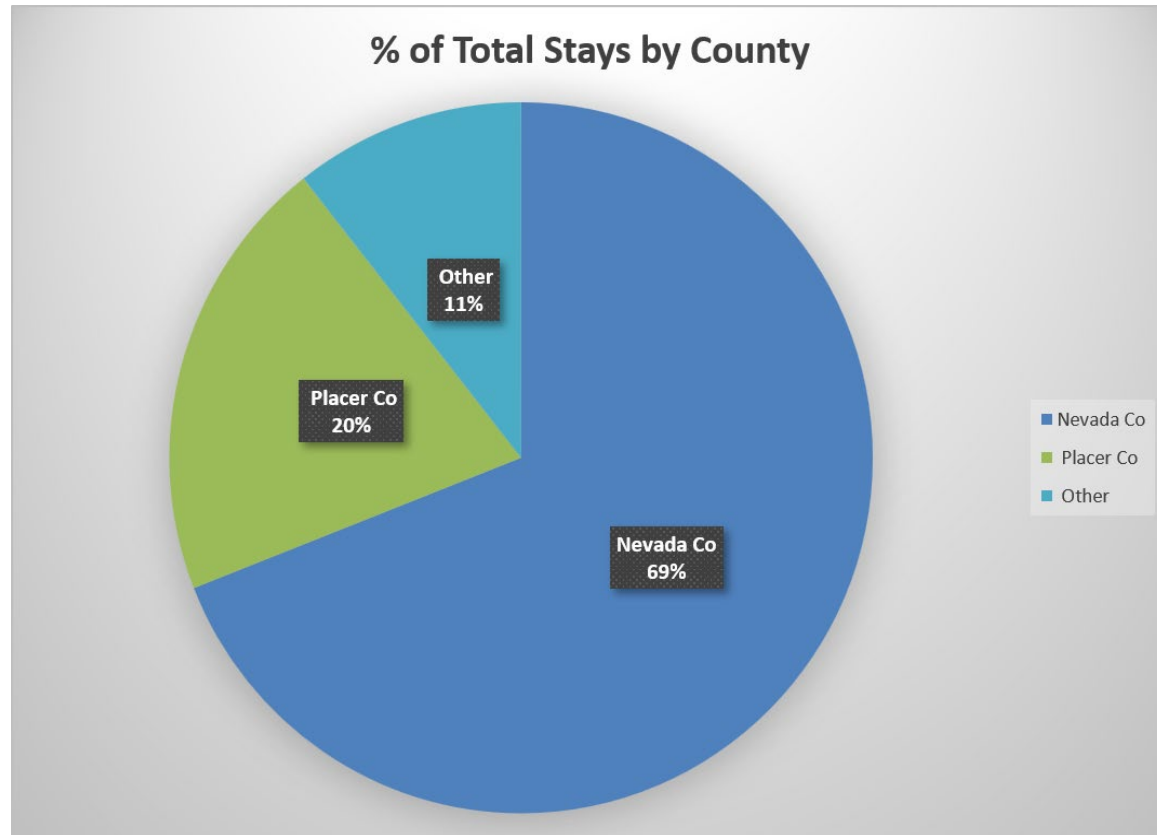
# Unduplicated overnight guests (total unique individuals)



- 63 individuals:  
42/63 Nevada County, 12/63 Placer County , 09/63 Other  
Note: exceeds contract expectation of 50 individuals served

# Total overnight guests, including duplicates\*

- 113 individuals
  - 78/113 Nevada County
  - 23/113 Placer County
  - 12/113 Other



*\*duplicates refer to individuals who have exited and returned to the navigation center after any period of time away\**

# Truckee Navigation Center Utilization: February 25 – September 9, 2026

## Bed Utilization

- Interim housing (6 beds)
  - 98% utilization
    - 100% in last 4 weeks
- Emergency Shelter (10 beds)
  - 94% utilization
    - 98% in last 4 weeks
- Combined (16 beds)
  - 96% utilization
    - 99% in last 4 weeks



# Truckee Navigation Center Utilization: February 25 – September 9, 2026



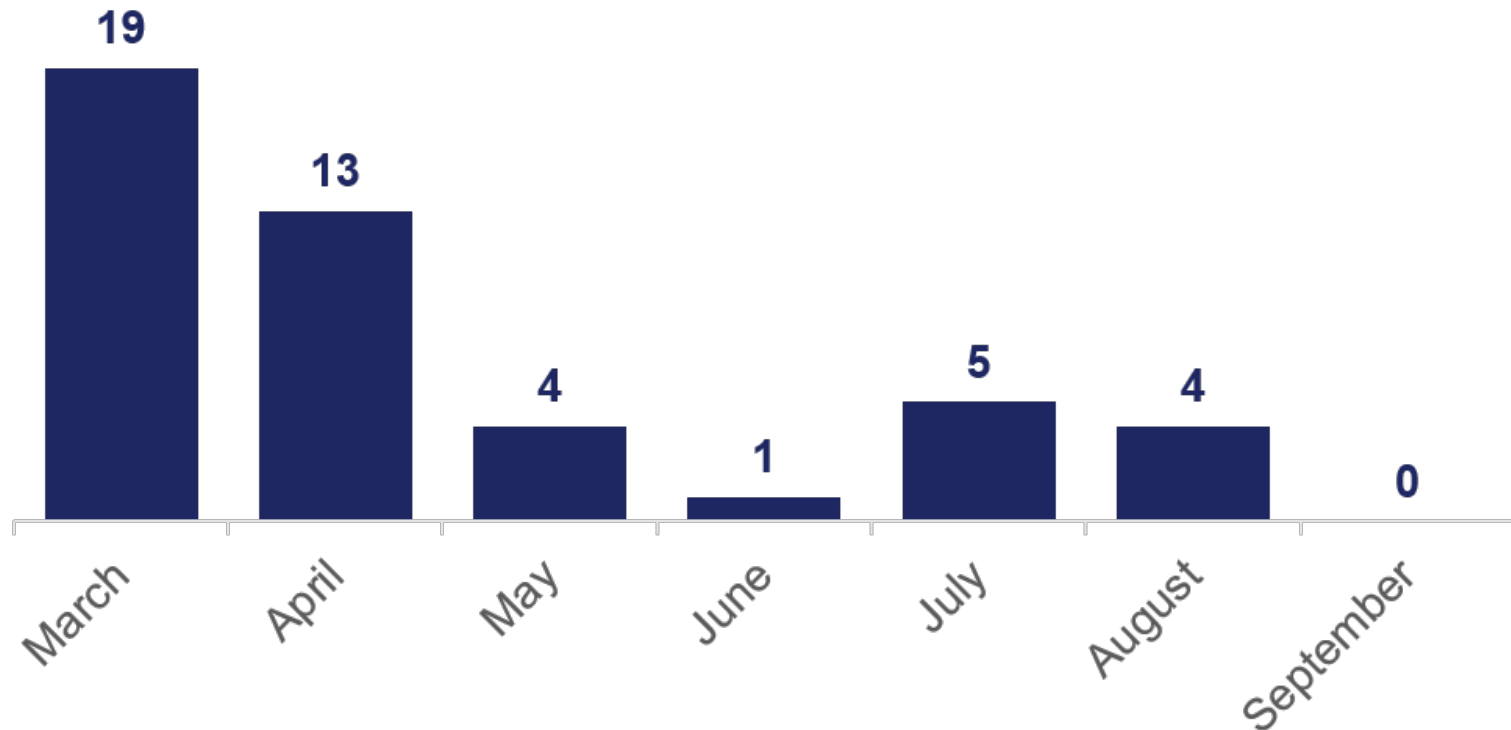
## Day Center Utilization (no overnight)

- Total guests served
  - 61
- Total services events (meal, shower, laundry)
  - 599 combined
    - Total meals – 323
    - Total showers – 182
    - Total laundry – 94
- Resident & Non-Residents combined
  - Total meals served – 3,841

*\*Offered Mon-Fri 12-3 pm for all North Lake Tahoe Truckee unhoused individuals not staying at Truckee Navigation Center. Provides access to meals, showers, laundry and case management\**

# Truckee Navigation Center: February 25 – September 9, 2026

## Sit-outs



# Measures of Success:

## Housing and Stability

- VOA has assisted 8 individuals in relocating into stable or supportive environments via diversion program.
- # of people moved from homelessness to permanent or longer-term housing
  - 1
  - 2nd individual is currently scheduled, pending property management assigning move-in date
- # and % of participants coming back into the shelter
  - 0 individuals ; 0% return rate
- Average length of stay before transition to stable housing
  - 117 days

# Measures of Success:

## Service Access

- 68 individuals connected to case management and wraparound services, obtaining key benefits (e.g., CalFresh, Medi-Cal, behavioral health)
- 28 individuals connected to employment training, or income support for housing
- 41 individuals completed referrals (medical, behavioral health, recovery, etc.)
  - 10 individuals are actively accessing behavioral health or substance use treatment (Nevada & Placer County)
- 49 total referrals made (medical, behavioral health, recovery, etc.)

# Measures of Success:

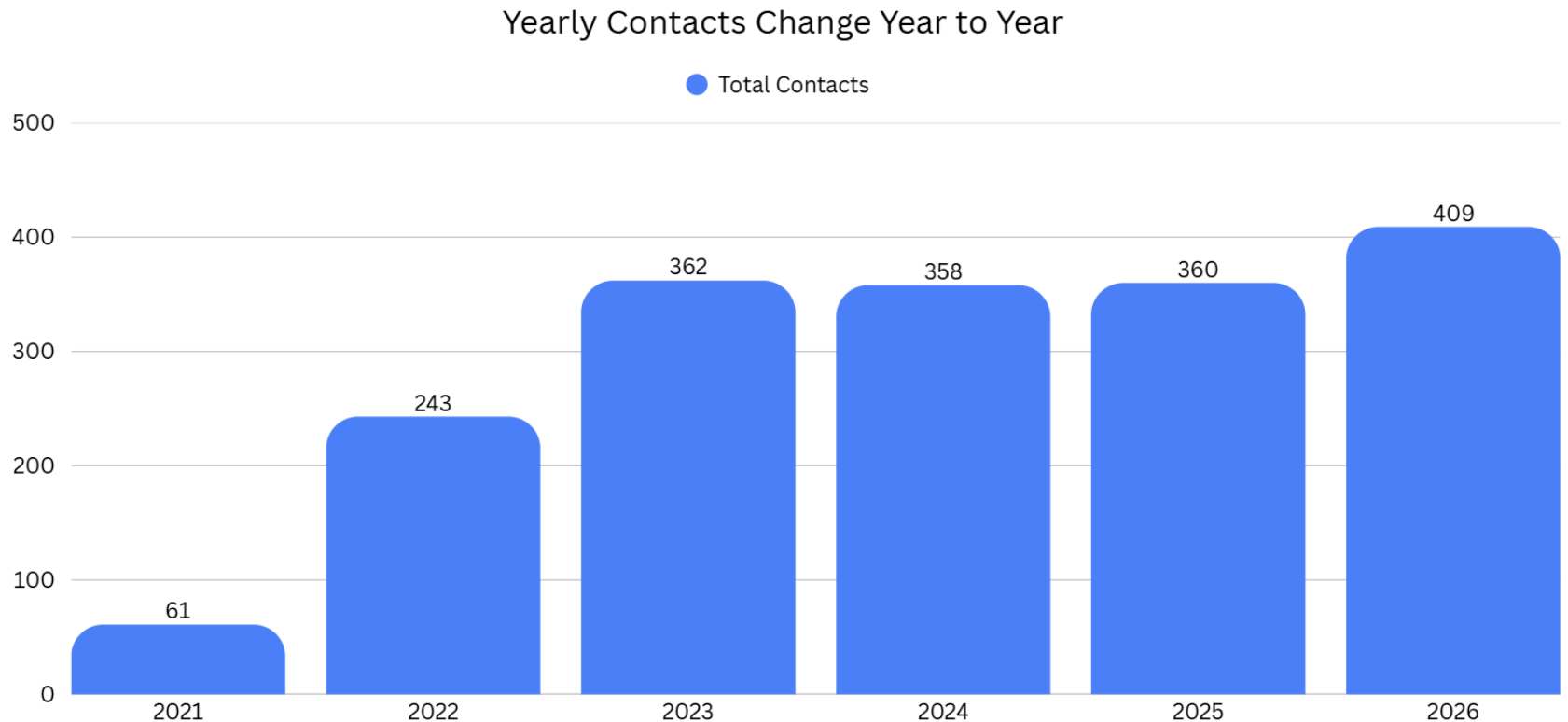
## Community and Neighborhood Support

- Measure neighborhood support through HOA managed survey process
  - TTHAC board includes neighborhood rep
  - Numerous meetings with HOA and Neighbors
  - Taco Night Feedback
- Volunteers and hours contributed to the Center
  - Volunteers: 6
  - Hours: 82 hours contributed (Feb 25 – Sept 9, 2026)
    - 40 hours scheduled in September

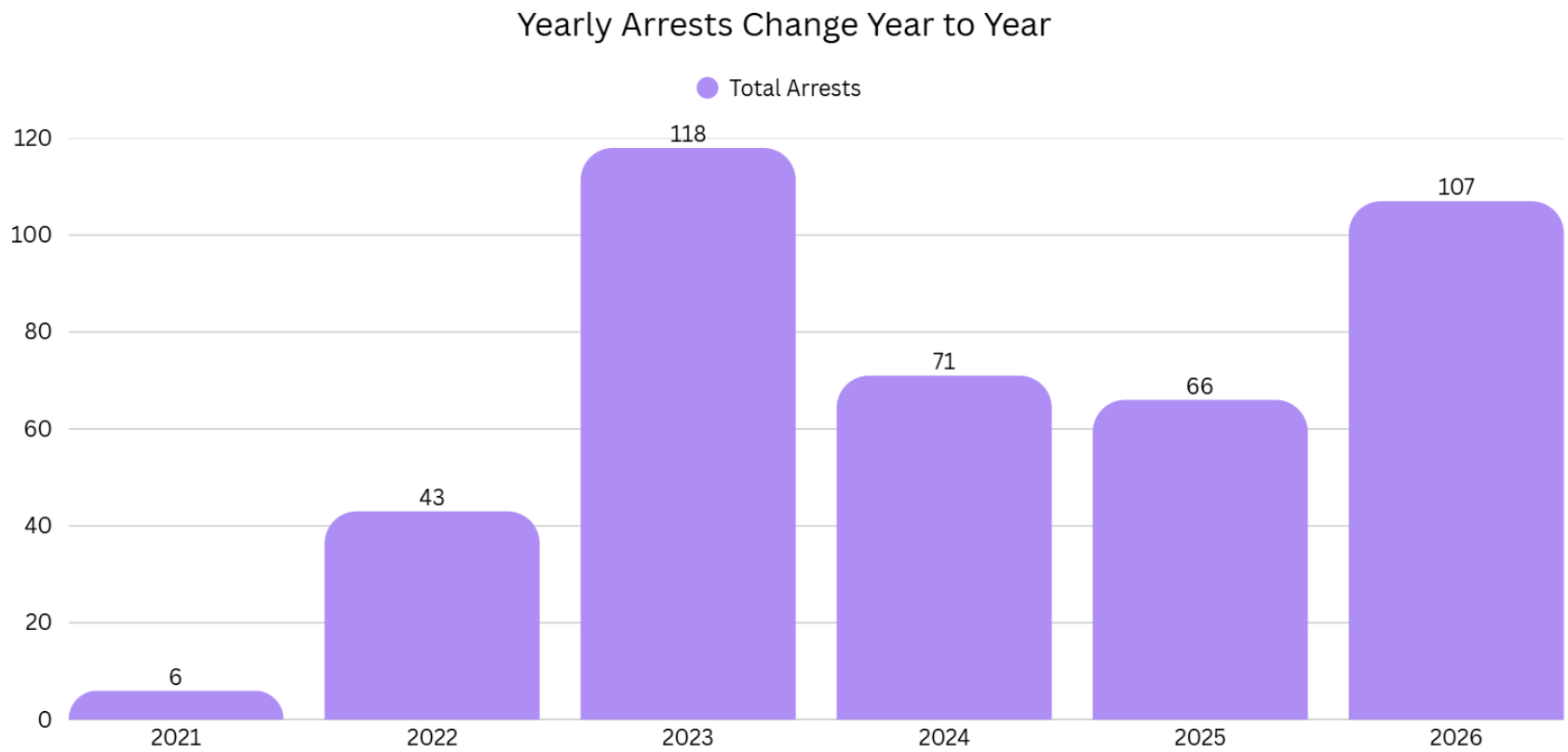
# Truckee Police Department



# TPD Yearly Contacts Change Year to Year

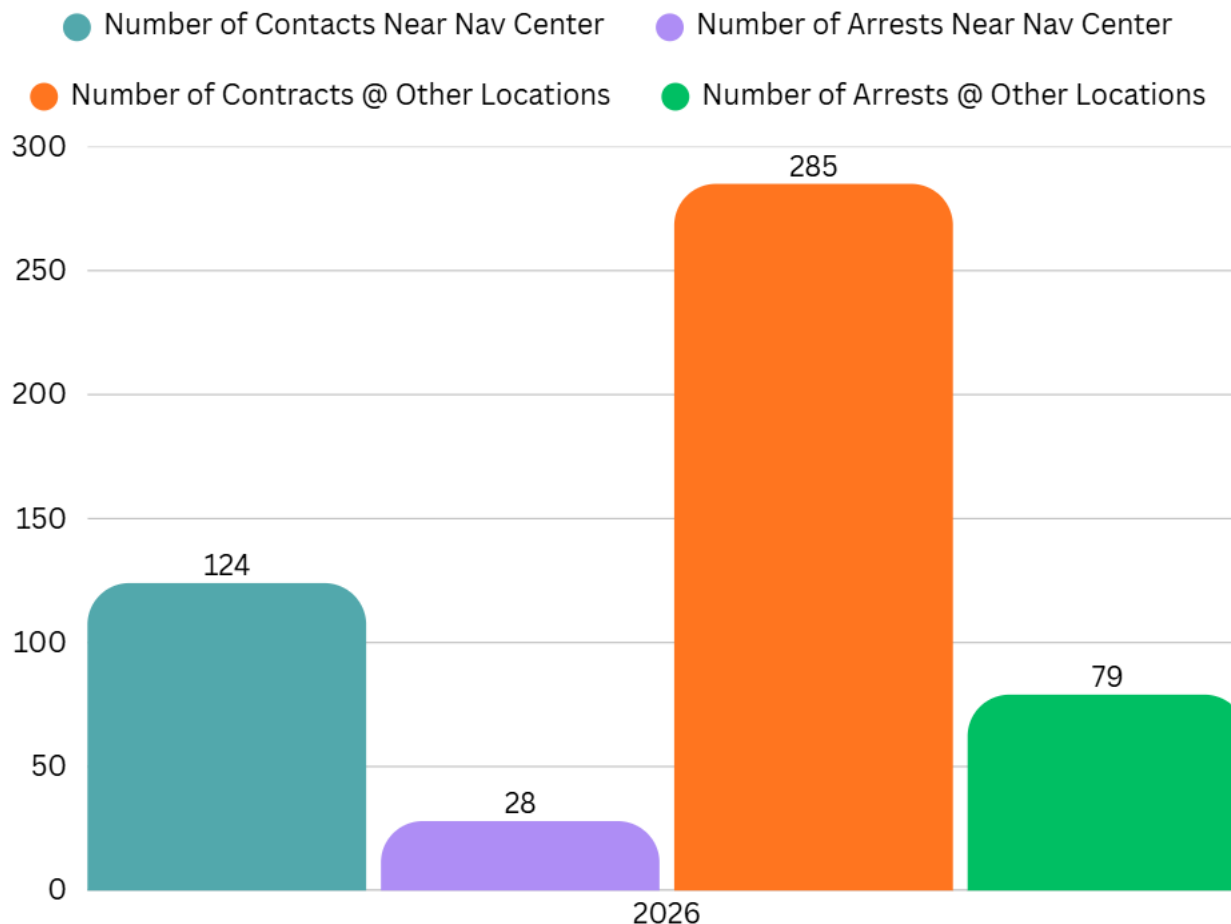


# TPD Yearly Arrests Change Year to Year



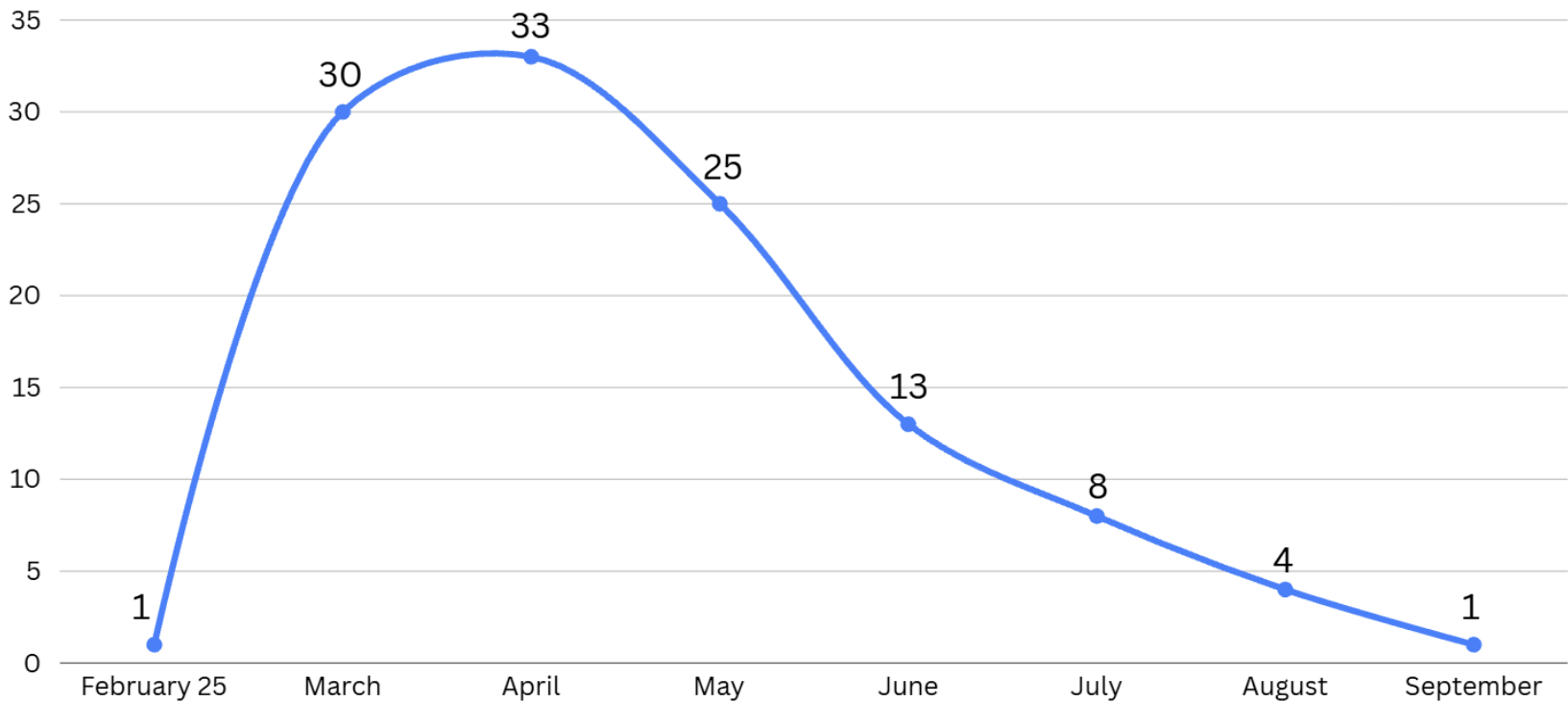
# TPD 2026 Arrest / Contact Locations

2026 Arrest / Contact Locations



# TPD Contacts Since Navigation Center Has Opened

TPD Contacts Since Navigation Center Has Opened



## **TPD New Community Impact Officer Position – Officer Daniel Moss**

- Proactively identify and address recurring community issues through short- and long-term problem solving.
- Build relationships with residents, businesses, service providers, and community partners to address the root causes of ongoing concerns.
- Identify individuals, locations, or circumstances that may benefit from early intervention, resources, or coordinated services.
- Support patrol through follow-up, information sharing, and coordination on repeat calls, chronic offenders, probation conditions, and other community concerns.
- Lead community outreach and engagement efforts, including public events, social media content, and other community-focused initiatives.

## Measures of Success:

### Health and Safety - Tahoe Forest Data

February through September 2, 2026

- 29 total homeless patients admitted by TFHS
- 17 patients identified a discharge location
- 12 patients were provided information packets for the Navigation Center
- 6 patients were referred to the Navigation Center
  - 4 patients utilized the Navigation Center
  - 2 patients were “waitlisted” for the Navigation Center
- Zero patients overnight in ED waiting room.
- *Note: Data not available for TFH patients that access day services.*

# Neighborhood Engagement



## Survey Results & Current Situation

- HOA survey: 26 of 45 households responded (~58%)
- 75% oppose continuing center at current location; 4 support, 2 neutral
- 20 of 26 report reduced sense of safety since opening
- ~Half of opposition comments seek fixes (overflow handling, guaranteed police presence, camping, repeat individuals) rather than closure; other half want it moved
- VOA well-regarded: 9 of 13 direct interactions rated positive — including 5 from opponents
- Incidents peaked March, dropped through June, rose again July–August
- Activity shifted from bus stop to Cold Creek and neighborhood streets
- Just 2 individuals drove majority of July–August incident reports

# Neighborhood Engagement



## Survey Results & Current Situation

- **Slide 2: Interpretation & Recommendations**
- Concerns are not new — flagged by neighbors in November, pre-opening
- Reactive posture since launch has cost community goodwill
- Only 6 months into 12-month pilot; winter, Pacific Crest Commons, and community impact officer still ahead
- Too early to call pilot a success or commit to 5-year CDBG funding
- **Recommendations:**
  - Set updated success criteria for remaining 5 months
  - Accelerate community impact officer start date
  - Add substance abuse/mental health treatment resources
  - Establish zero camping/loitering policy with enforcement
  - Analyze day-use hours' impact on neighborhood
  - Prioritize supportive housing beds at Pacific Crest Commons
  - Codify mitigations via ordinance to survive budget cuts
  - Extend pilot through next spring; decide on full-year data next summer

# Public Comment and Deliberation

- Public Comment will be structured and time limited.
- TTHAC Board Deliberates. *Note that no further comment will be entertained following the deliberation.*

# TTHAC Board Vote on Pilot Continuation

- Call for a Motion: TTHAC recommends...
  - *E.g.*
    - *Pilot is a success, continue with small or no changes.*
    - *Pilot is a success, continue but with modifications.*
    - *Pilot is not a success and should not be continued.*

## **Grant Award Acceptance Discussion/Decision**

- County has pursued funding to support ongoing operations, and will likely have opportunity to accept grant.
  - This has been discussed previously, but needs to add
  - Considerations include: Must be used 5 years for a homeless service at this location.

Motion: TTHAC recommends...

## **Year Two Funding – Key Considerations**

- Reduction in start-up costs, closer estimates of operating costs
- Purchase of building likely at current location with county grant
- Participant demographics – Jurisdictional commitments
- Fundraising capacity
- Year 2 and forward: Potential for Medi-Cal funding (CalAIM/MAA) and aggressive grant seeking, maturing community fundraising

# DRAFT BUDGET TOOL FOR DISCUSSION ONLY *(not fully vetted by group)*

| <i>Runs Calendar Year</i>            | <i>2026</i>      | <i>2026</i>           | <i>2027</i>           | <i>2027</i>           |
|--------------------------------------|------------------|-----------------------|-----------------------|-----------------------|
| Expenditures                         | Year 1 Budget    | Year 1 Total Estimate | Year 2 Budget 16 beds | Year 2 Budget 25 beds |
| Salaries and Benefits                | 730,284          | 625,562               | 789,578               | 789,578               |
| Food costs (3 meals/day 7 days/wk)   | 210,240          | 126,027               | 204,400               | 319,375               |
| Start Up Costs                       | 12,176           | 28,390                | -                     | 10,000                |
| Other Support Costs                  | 49,638           | 55,418                | 53,262                | 53,262                |
| Admin Allocation                     | 116,042          | 123,265               | 126,426               | 127,926               |
| Lease/Rent                           | 170,589          | 170,590               | -                     | -                     |
| Tenant Improvements                  | 37,250           | 71,834                | -                     | -                     |
| Utilities                            | 19,000           | 27,197                | 40,000                | 40,000                |
| Insurance/Prop Tax                   | 30,000           | -                     | -                     | -                     |
| Operations Contingency (10% in yr 1) | 111,795          | 6,213                 | 50,000                | 50,000                |
| <b>Total Expenses</b>                | <b>1,487,014</b> | <b>1,234,495</b>      | <b>1,263,666</b>      | <b>1,390,141</b>      |

| Revenue                    | Year 1 Budget    | Year 1 Total Estimate | Year 2           | Year 2           |
|----------------------------|------------------|-----------------------|------------------|------------------|
| Town of Truckee            | 360,000          | 360,000               | 220,000          | 235,000          |
| Placer County              | 75,000           | 75,000                | 110,000          | 121,000          |
| Tahoe Forest Hospital      | 360,000          | 360,000               | 220,000          | 235,000          |
| Nevada County              | 360,000          | 360,000               | 220,000          | 235,000          |
| Carryover from year 1      |                  |                       | 252,087          | 252,087          |
| TTCF One Time Donation     | 200,000          | 200,000               |                  |                  |
| Fellowship of Compassion   | 131,582          | 131,582               | 220,000          | 232,000          |
| <b>Grand Total Revenue</b> | <b>1,486,582</b> | <b>1,486,582</b>      | <b>1,242,087</b> | <b>1,310,087</b> |

Revenue Less Expense

(432)

252,087

(21,579)

(80,054)

# **TTHAC Board Vote on Funding Recommendation**

- Call for a Motion: TTHAC recommends...

# TTHAC Summary of Next Steps: Pilot to Permanency



- TTHAC makes a recommendation in September on pilot success
- CDBG Block grant timeline for funding notification, Fall 26
- Recommendations and funding requests will be presented to the governing boards
- Town and TFHD boards will vote on funding and support of the project becoming permanent
- If approved by Town and TFHD, County will develop revenue agreements and VOA contract and bring to Board