



**TAHOE TRUCKEE
HOMELESS
ACTION COALITION**

Coalition & Community Meeting

May 13, 2026 | 5:00-7:00 PM

Town of Truckee

Working Together to Prevent and End Homelessness in the Tahoe-Truckee Region

Today's Agenda | 5:00-7:00pm

Welcome/Meeting Overview [5:00-5:05]

I. Pilot Navigation Center Statistics and Neighborhood Feedback [5:05-6:30]

II. Good Neighbor Policy: Handout [6:30-6:45]

III. Coalition Business [6:45-7:00]

I. Updates

IV. Adjourn [7pm]

Meeting Notes +
Presentations posted
on: [Tahoe Truckee](#)
[Homeless Action](#)
[Coalition website](#)

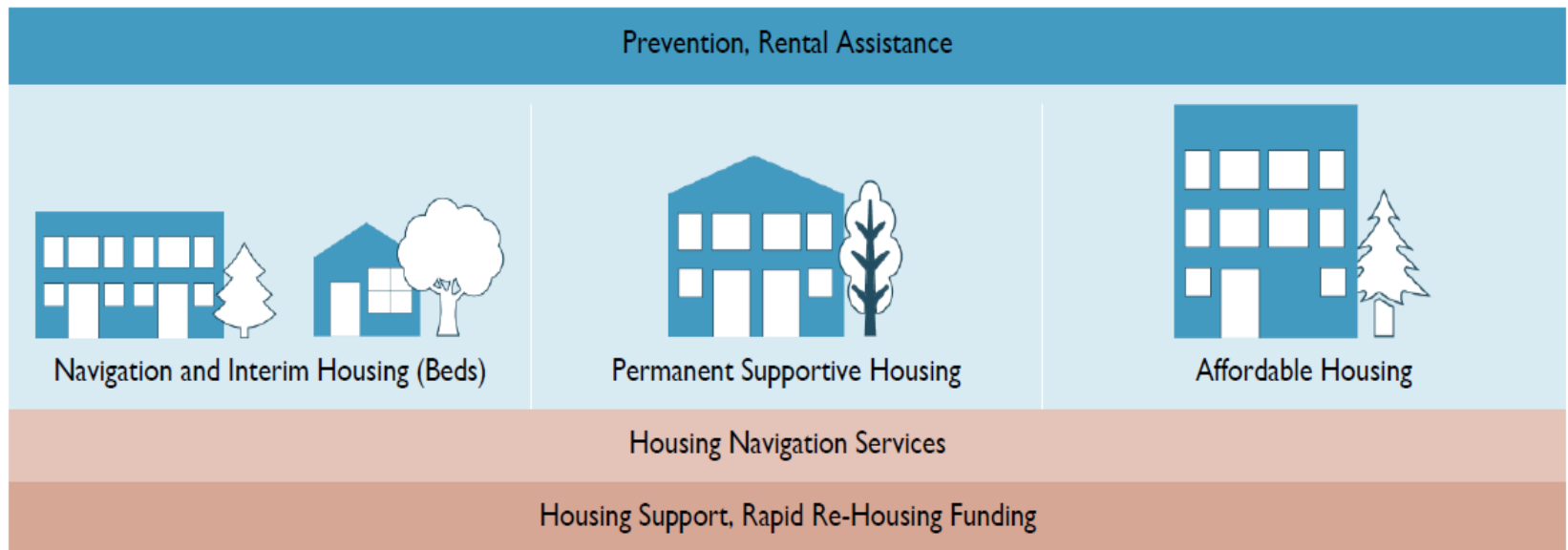


**TAHOE TRUCKEE
HOMELESS
ACTION COALITION**

The Tahoe Truckee Homeless Action Coalition (TTHAC) is a regional coalition of public agencies, nonprofits, faith organizations, and community partners collaborating to **prevent and reduce homelessness** through coordinated planning, shared resources, and compassionate local solutions.

Action Plan Framework

Figure 8. Tahoe Truckee Homeless Continuum – The Action Plan Focus



Coalition Members

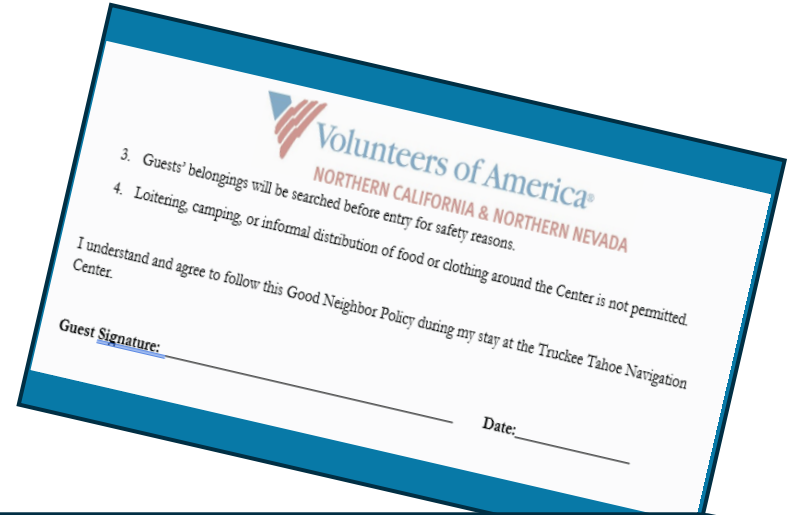
Coalition Co-Chairs

- Town of Truckee, Councilmember Jan Zabriskie
- Nevada County, Supervisor, Hardy Bullock
- Fellowship of Compassion, Founder, Cindy Basso
- Fellowship of Compassion
- Nevada County
- Placer County
- Sierra Community House
- Tahoe Forest Hospital Health Systems
- Tahoe Truckee Community Foundation
- Town of Truckee
- Truckee Chamber
- Truckee Library
- United for Action
- **NEW: Neighborhood Representative**

Navigation Center Operating Statistics: February 25 – May 3

Statistics from
Volunteers of America

Truckee Police Updates



Navigation Center Pilot Success Statement:

After one year, the Navigation Center demonstrates improved housing pathways, reduced crisis system use, positive neighborhood impact, and a financially viable model ready for continuation or scale.

Navigation Center

- Volunteers of America is responsible for all daily operations of the Center.
- The Center will be open 3 hours per day for day-use services including restrooms, showers, laundry, and connection to resources.
- Day use services will be available 5 days/week to start. Staff will evaluate capacity to expand.
- The facility is staffed 24 hours a day, seven days a week, with a nighttime curfew from 9:00 p.m. to 6:00 a.m.
- Services will be guest-centered and includes:
 - Shelter
 - Case management
 - Connection to financial and non-financial resources
 - Medical and behavioral health services
 - Alcohol and drug treatment referrals
 - Employment and housing support
 - General life skills support as needed
- The site is restricted to guests, service providers, and staff
- Drug and alcohol use or sales are strictly prohibited on or around the Center property.

Input for this policy was collected from community and neighborhood feedback

Truckee Navigation Center Utilization: February 25 – May 3, 2026



Unduplicated overnight guests (total unique individuals)

- 43 individuals
 - 32/43 Nevada County
 - 74.4%
 - 06/43 Placer County
 - 14%
 - 05/43 Other
 - 11.6%

Truckee Navigation Center Utilization: February 25 – May 3, 2026



Total overnight guests, including duplicates*

- 67 individuals
 - 46/67 Nevada County
 - 68.66%
 - 14/67 Placer County
 - 20.89%
 - 07/67 Other
 - 10.45%

duplicates refer to individuals who have exited and returned to the navigation center after any period of time away

Truckee Navigation Center Utilization: February 25 – May 3, 2026



Bed Utilization

- Interim housing (*6 beds*)
 - 94.4% utilization
 - 100% in last 4 weeks
- Emergency Shelter (*10 beds*)
 - 89.7% utilization
 - 93.2% in last 4 weeks
- Combined (*16 beds*)
 - 91.5% utilization
 - 95.8% in last 4 weeks

Truckee Navigation Center Utilization: February 25 – May 3, 2026



Day Center Utilization (non-residents)

- Total guests served
 - 18
- Total services events (meal, shower, laundry)
 - 114 combined
 - Total meals – 66
 - Total showers – 28
 - Total laundry – 20

Offered Mon-Fri 12-3 pm for all North Lake Tahoe Truckee unhoused individuals not staying at Truckee Navigation Center. Provides access to meals, showers, laundry and case management

Truckee Navigation Center: February 25 – May 3, 2026



Community Days

- 2 Phone days (coordinated via California LifeLine)
 - 14 total individuals provided phones
 - 6 individuals – first phone day
 - 8 individuals – second phone day
 - Next scheduled for May 18, 2026
- 1 Haircut day(s)
 - 8 individuals provided free haircuts
 - Next scheduled for June 1, 2026

Truckee Navigation Center: February 25 – May 3, 2026



Sit-outs

Feb 25 – March 31

- 19 total sit-outs issued
 - 13 individuals receiving sit-outs
 - 6 individuals receiving multiple sit-outs (2 or more)
 - 12/19 sit-outs resulting from curfew violations
 - 7/19 sit-outs resulting from behavior violations

April 1 – May 3

- 13 total sit-outs issued
 - 11 individuals receiving sit-outs
 - 2 individuals receiving multiple sit-outs (2 or more)
 - 9/13 resulting from curfew violations
 - 4/13 resulting from behavior violations

Measures of Success:

Housing and Stability

- # of people moved from homelessness to permanent or longer-term housing
 - Too early to measure
- # and % of participants coming back into the shelter
 - Too early to measure
- Average length of stay before transition to stable housing
 - Too early to measure

Measures of Success:

Service Access

- **26** individuals connected to case management and wraparound services, obtaining key benefits (e.g., CalFresh, Medi-Cal, behavioral health)
- **12%** of participants connected to employment, training, or income support for housing
- **18** participants completed referrals (medical, behavioral health, recovery, etc.)

Measures of Success:

Health and Safety

- # of emergency room visits among participants
 - Reporting TBD (in conjunction with TFHD)
- # of law enforcement contacts/police calls involving unsheltered individuals
 - Reported by Truckee PD
- **8** participants accessing behavioral health or substance use treatment (VOA, Nevada & Placer County)
- **15** referrals to primary care and other medical services

Community and Neighborhood Support

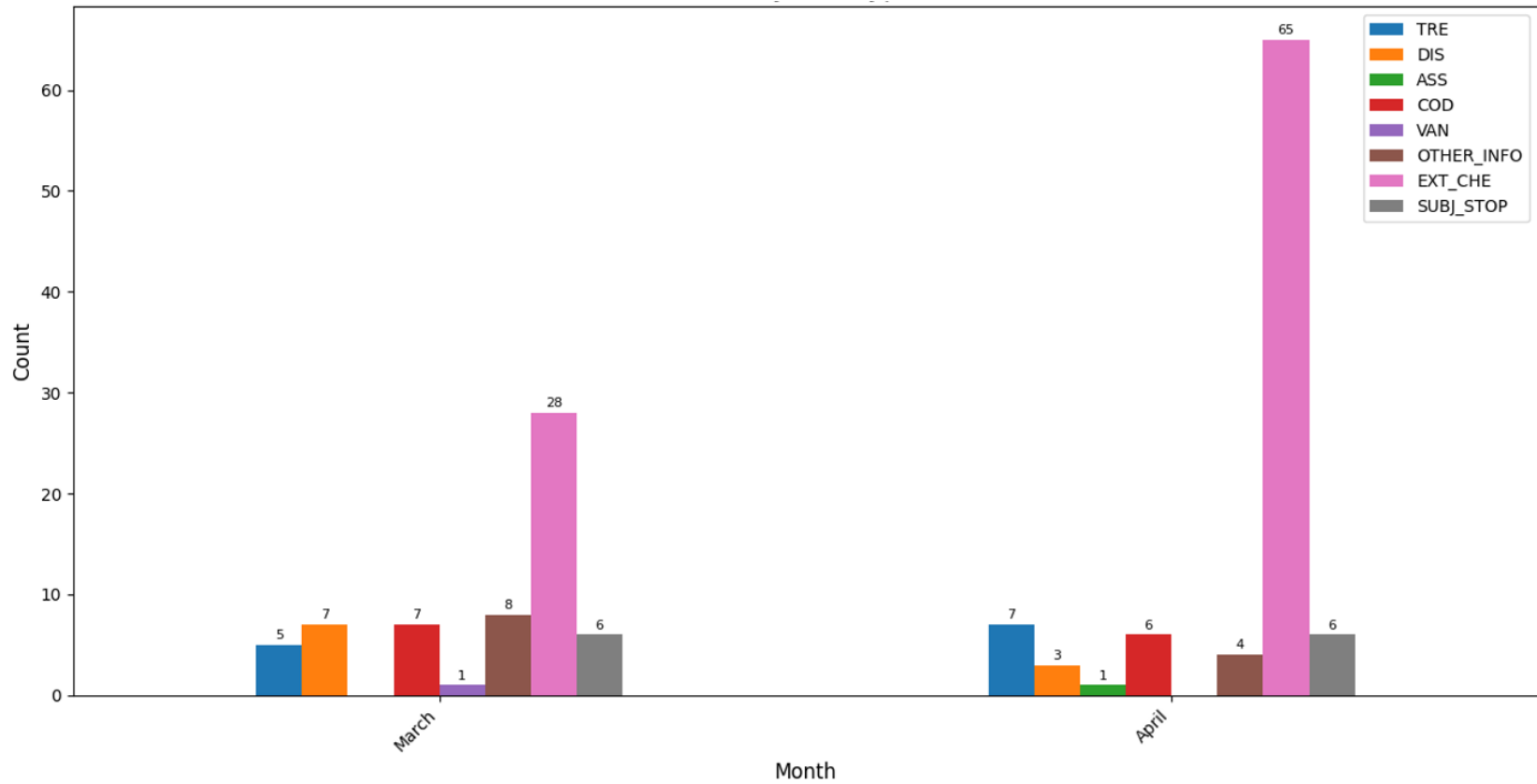
- Measure neighborhood support through HOA managed survey process
 - Reporting TBD
- Volunteers and hours contributed to the Center
 - **3** individuals scheduled for volunteer orientation in May

Truckee Police Navigation Center Statistics

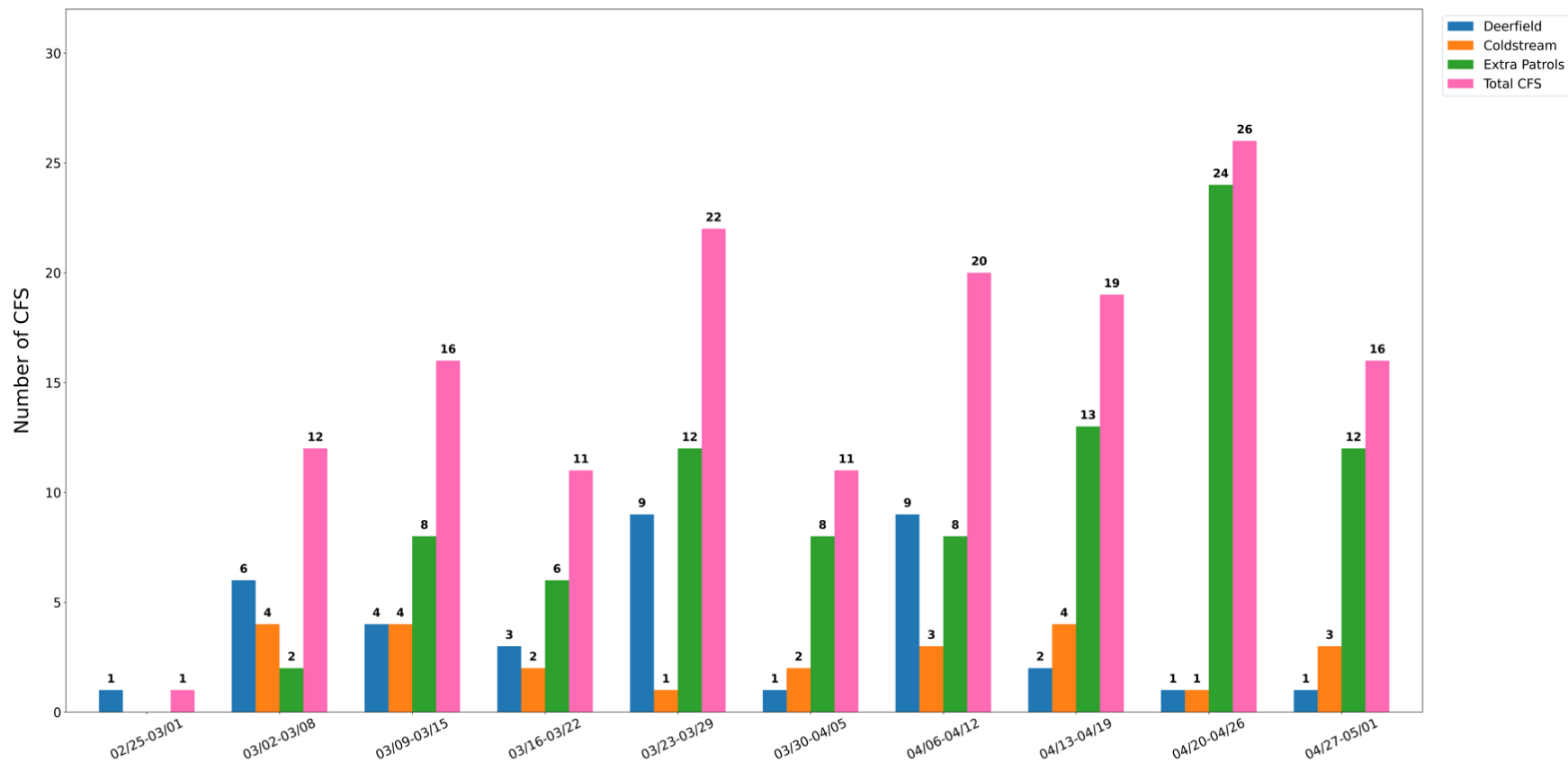
February 25 – May 03 2026



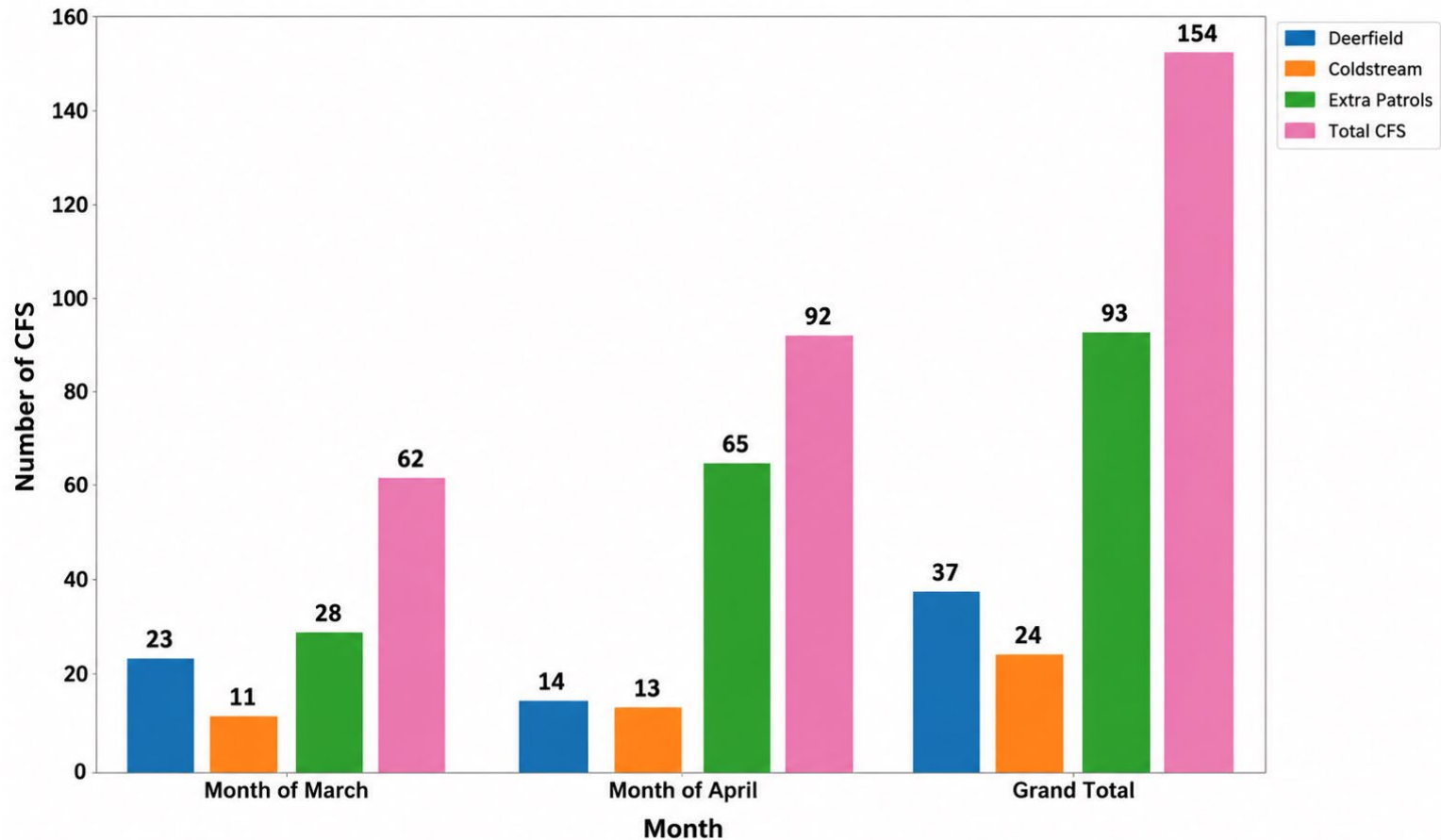
TPD Monthly Call Types



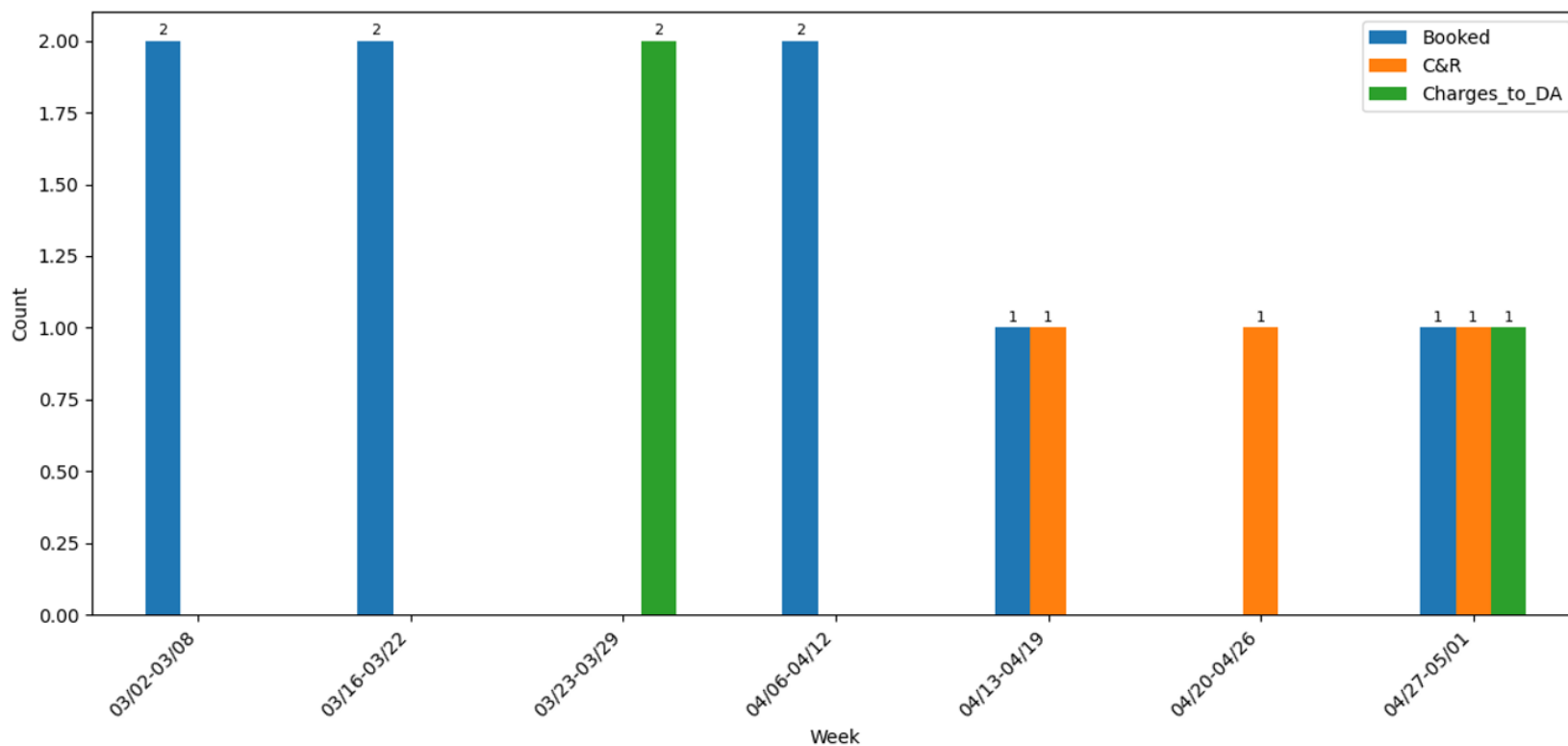
TPD Weekly Calls For Service



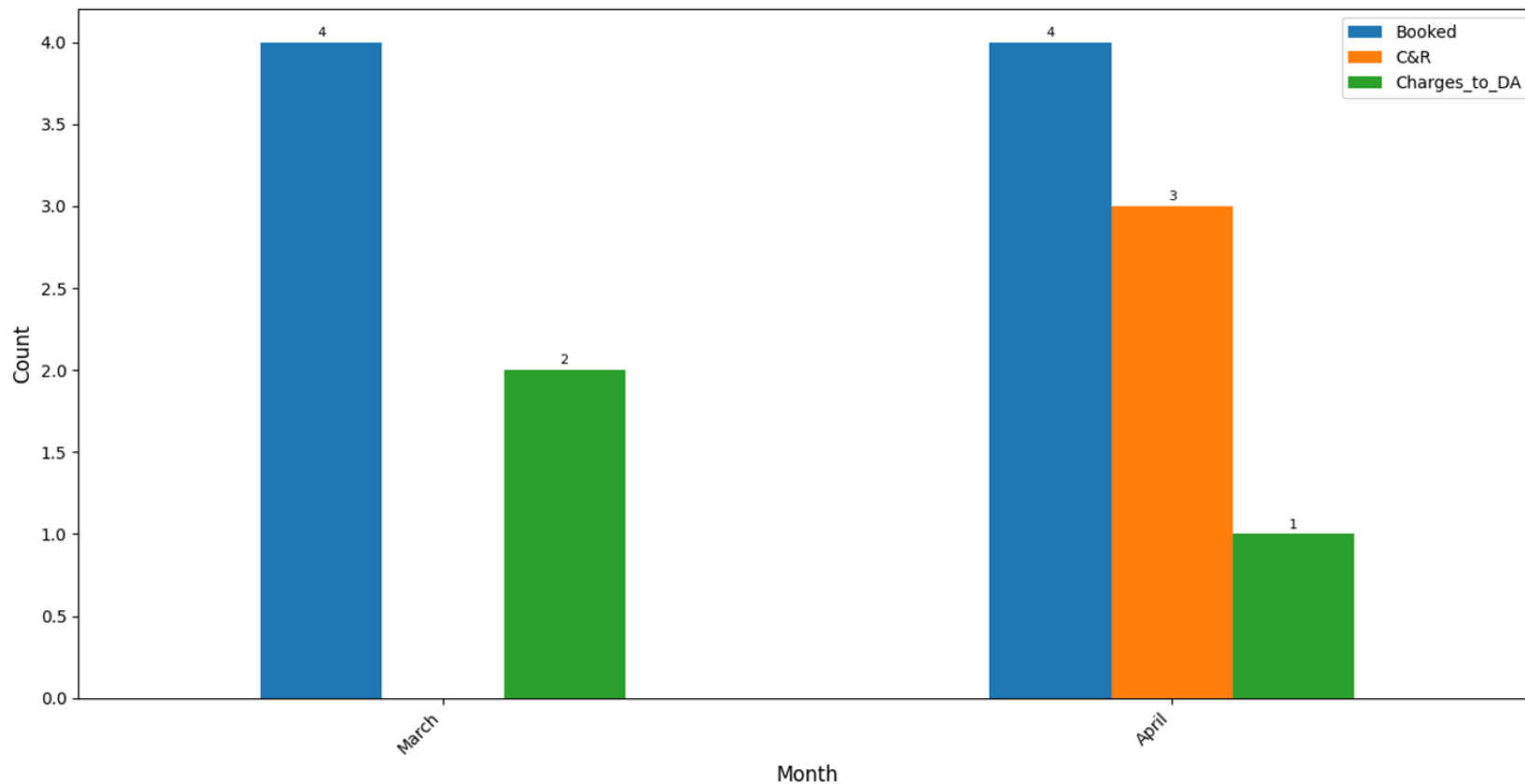
TPD Monthly Calls For Service



TPD Weekly Arrest / Cited & Release / Charges to DA



TPD Monthly Arrest / Cite & Release Summary



TPD Charge Details and Level

Week	Charge Details and Level
03/02-03/08	647(F) PC Drunk in Public (Misdemeanor) 09.18.020 TMC Open Container (Misdemeanor) 21310 PC Possess Dirk/Dagger (Misdemeanor)
03/16-03/22	647(F) PC Drunk in Public (Misdemeanor) 602(L)(1) PC Trespass (Misdemeanor) 11550(a) HS Under Influence Controlled Substance (Misdemeanor)
03/23-03/29	602(L)(1) PC Trespass (Misdemeanor) 242 PC Battery (Misdemeanor) 602(O) PC Trespass (Misdemeanor)
04/06-04/12	2 NC Warrants 11364(a) HS Possess Paraphernalia (Misdemeanor) 4573.5 PC Bring Drugs to Jail (Felony)
04/13-04/19	09.14.030 TMC Camping (Misdemeanor) 415(1) PC Challenge to Fight (Misdemeanor)
04/20-04/26	1 NC Warrant (Misdemeanor)
04/27-05/01	602(M) PC Trespass (Misdemeanor) 602(K) PC Trespass (Misdemeanor) 602(O) PC Trespass (Misdemeanor)

TTHAC PUBLIC MEETING | MAY 13, 2026

Coldstream Neighborhood

Navigation Center Update

Coldstream Neighborhood Impacts | February 24 – May 11, 2026 | 54 Reported Incidents

Our Baseline

Neighborhood context and success criteria

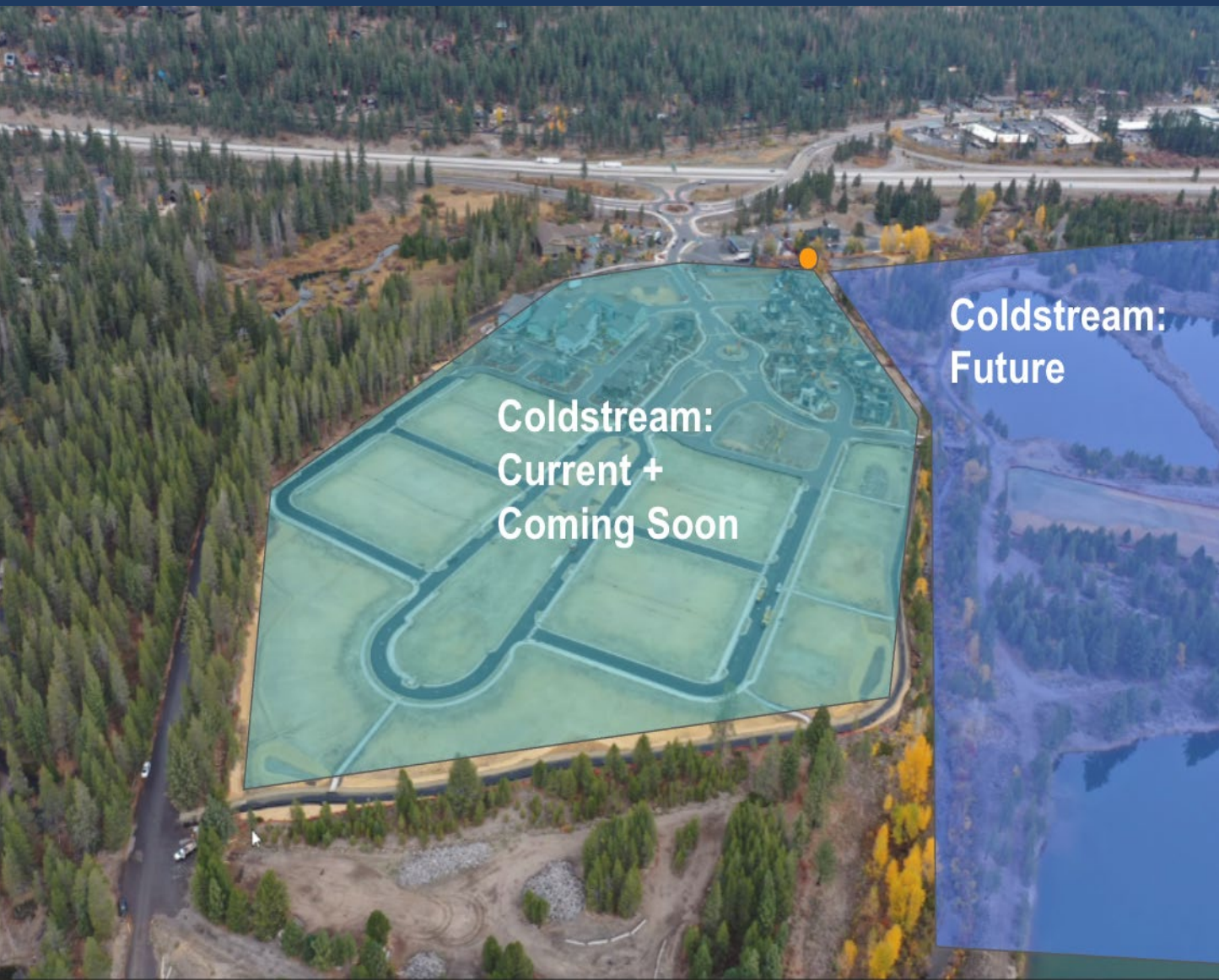
Current State

Data and perspectives from Navigation Center neighbors

Key Gaps and Request

Current state does not feel sustainable. Where do we go from here?

ABOUT THE COLDSTREAM DEVELOPMENT



Key stats:

- ~175 acres of compact mixed-used infill development on old Teichert quarry
- 48 affordable housing apartments built at Coldstream Commons
- 38 townhomes
- 13 single family houses under construction
- 200+ additional units planned

BASELINE: What we identified in November 2025

Presented at the November 21, 2025 neighbor meeting and the December 11 Good Neighbor Policy Working Session.

OUR FOUR GOALS

Prevent

Proactive measures to stop on- and off-site incidents before they occur — not just reactive response

Address

Clear protocols when incidents do happen: who calls whom, and what response follows

Improve

Creating net benefits against the pre-opening baseline we established

Track

Shared data between HOA, shelter, police, and county — visible and accessible to the neighborhood

Source: Coldstream Neighbor Meeting (Nov 21, 2025) | Good Neighbor Policy Working Session (Dec 11, 2025)

BASELINE: What we identified in November 2025

Presented at the November 21, 2025 neighbor meeting and the December 11 Good Neighbor Policy Working Session.

OPEN QUESTIONS WE RAISED

Who does the neighborhood contact for what — shelter vs. police vs. county?

What happens when someone is turned away from or discharged by the shelter?

How do recurring high-concern individuals get addressed if their behavior isn't criminal?

How will the pilot evaluate progress?

Source: Coldstream Neighbor Meeting (Nov 21, 2025) | Good Neighbor Policy Working Session (Dec 11, 2025)

BASELINE: Pre-opening baseline and criteria for success

In November 2025, we established a pre-opening baseline to measure impact across key neighbor concerns.

Key Neighborhood Concerns	Pre-Opening Baseline (Nov 2025)
Litter and cleanliness	Occasional
Drinking / loitering at TART bus stop and other neighborhood locations	~4 times per year
Sleeping / camping at bus stop or in neighborhood	~4 times per year
Harassment or threatening behavior, feeling unsafe	~1 time per year

Source: Nov 21, 2025 Neighbor Meeting presentation

Our Baseline

Neighborhood baseline and our success criteria

Current State

Data and perspectives from Navigation Center neighbors

Key Gaps and Request

Current state does not feel sustainable. Where do we go from here?

Our Goals

Prevent

Proactive measures to stop on- and off-site incidents before they occur — not just reactive response

Address

Clear protocols when incidents do happen: who calls whom, and what response follows

Improve

Creating net benefits against the pre-opening baseline we established

Track

Shared data between HOA, shelter, police, and county — visible and accessible to the neighborhood

What's Working

- **Navigation Center** is 90%+ utilized and we've heard of early success stories
- **Open lines of communication and clear points of contact for issues** (between neighbors and VOA staff, Truckee PD, Nevada County HHS)
- **VOA management** including Good Neighbor policies and responsiveness to neighborhood input
- **Neighbor incident reporting survey** to measure impacts
- **Truckee PD support:**
 - Very responsive to neighborhood calls
 - Following mid-April spike in incidents, near-continuous presence led to noticeable reduction in issues
 - Proactively identifying legal options (e.g. trespass orders)

WHAT'S NOT GOING WELL: INCIDENTS ON 46% OF DAYS IN MARCH AND APRIL, WITH MANY DAYS SEEING MULTIPLE

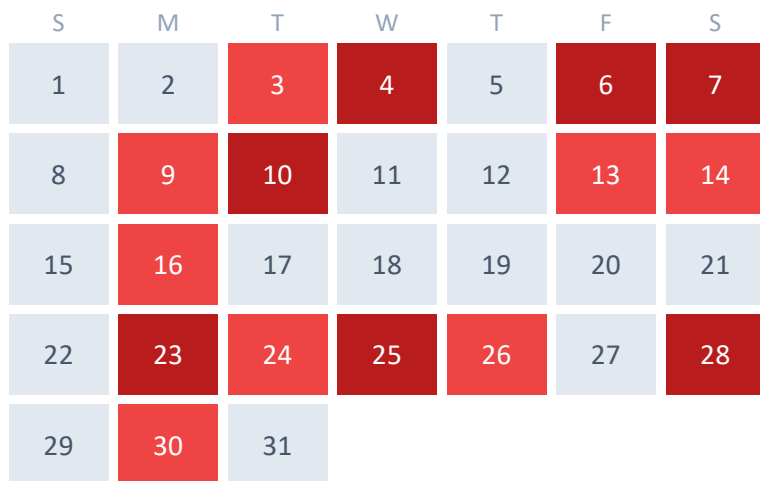
Feb 24 – Apr 30, 2026

46%

of days had at least one reported incident

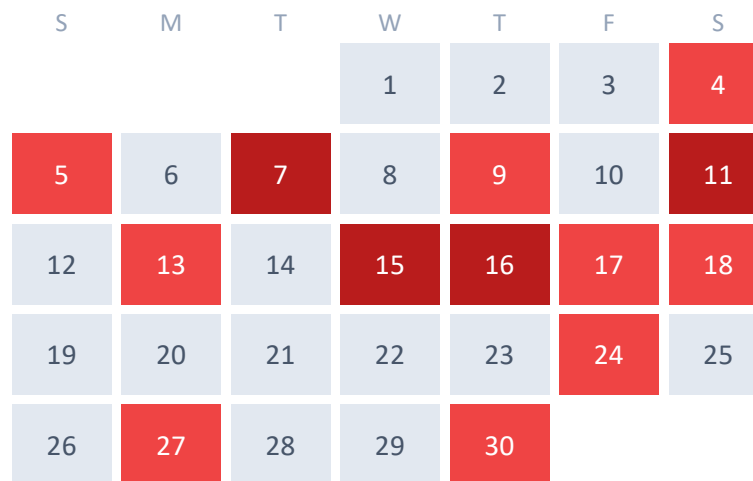
MARCH 2026

48% of days



APRIL 2026

43% of days

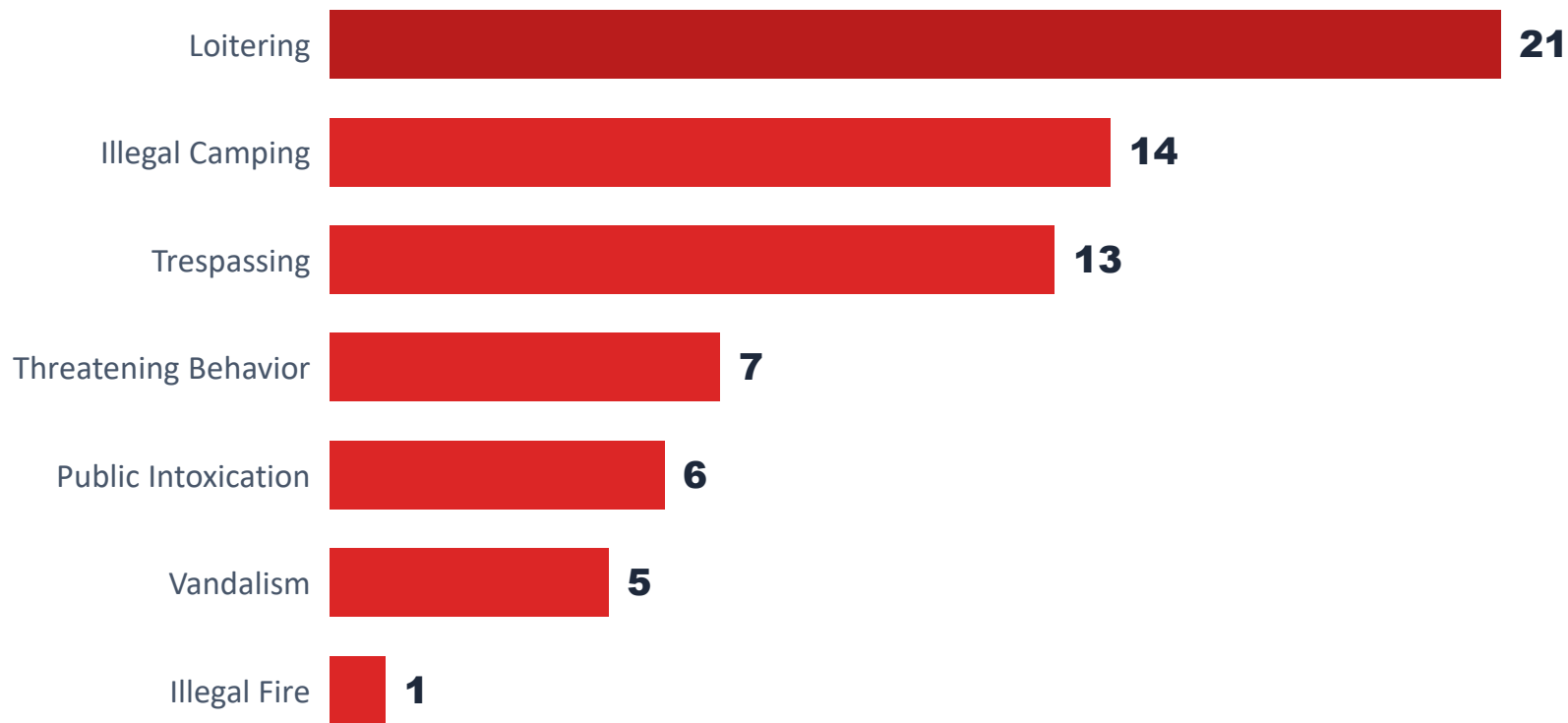


 Multiple incidents  Single incident  No incidents

50 total reported incidents • 28 unique days

INCIDENTS BY TYPE

50 incidents reported • Multiple types can be selected per report



Source: Coldstream Neighborhood Incident Reporting Form (Jotform)



TRESPASSING & THREATENING BEHAVIOR



LOITERING, GRAFFITI & ILLEGAL CAMPING

 CIVICPLUS

SeeClickFix 311 CRM



Based on issues you've acted on in the past, we felt you would be interested in this recently reported issue.



Graffiti

Cold Stream Rd & Deerfield Dr
Truckee, CA, 96161, USA

The graffiti is located on sidewalk, near the entry of the bus stop. It appears the graffiti

Selected reports from Coldstream residents

“

A homeless man was sleeping inside the bus stop. He stumbled out scaring our kids and relieved himself right on the sidewalk. They ran across the street and back home.

— Mar 6

“

A man walked past my security camera covering his face. He entered the yard, appeared disoriented, and collapsed where he passed out. I was concerned for my safety and thought he was ODing.

— Mar 24

“

There is an illegal and substantial camp fire at the end of Coldstream near the red gate. Fire crews are now on the scene.

— Mar 26

“

A small child was playing by the TART stop with her parents. The guy who walks around with the stick was walking toward them, punching the air erratically. The mom saw him, grabbed her husband and formed a wall around their daughter.

— Apr 4

“

Called on a group of 6-8 individuals drinking, yelling, falling over and arguing.

— Apr 7

Source: Coldstream Neighborhood Incident Reporting Form

Recent reports, April – May 2026

“

Man with his shirt off acting erratically and aggressively near the TART stop. It looked like he confronted a woman walking by who ran away. Officer stated they had spoken to the man previously but there is nothing they can do as this is not considered criminal behavior.

— Apr 15

“

I saw the individual known for swinging a large stick walking through the construction site. He was yelling and throwing materials, including boards and a spray bottle which ended up on the street.

— Apr 30

“

An unidentified young man, appearing disheveled and behaving erratically, was seen loitering on our properties. He approached several neighbors, then walked through the neighborhood heel to toe, as if performing a sobriety test, while talking to himself and speaking into a visibly damaged phone.

— Apr 16

“

Employee of Mountain Brew chased by a man wielding a 2x4. She was able to run into the establishment, and he banged on the door while yelling. Police were called and arrived within a few minutes. Man ran away before they arrived, but was later arrested.

— May 2

CRITERIA FOR SUCCESS: PERFORMANCE AGAINST BASELINE

In November 2025, we established a pre-opening baseline to measure impact. Eleven weeks of data allow us to compare.

Key Neighborhood Concerns	Pre-Opening Baseline (Nov 2025)	Actual (11 weeks actual, Feb 24 – May 8, with annual estimate)
Drinking / Litter and cleanliness	Occasional	4 incidents (-> 25/yr)
Drinking / loitering at TART bus stop and other neighborhood locations	~4 times per year	25+ incidents (-> 100+/yr)
Sleeping / camping at bus stop or in neighborhood	~4 times per year	10+ illegal camping incidents (-> 40+/yr)
Harassment or threatening behavior, feeling unsafe	~1 time per year	8 threatening behavior incidents (-> 36/yr)

Source: Nov 21, 2025 Neighbor Meeting presentation | Coldstream neighborhood Jotform incident log (Feb 24 – May 8, 2026)

Our Baseline

Neighborhood baseline and our success criteria

Current State

Data and perspectives from Navigation Center neighbors

Key Gaps and Request

Current state does not feel sustainable. Where do we go from here?

01

People Turned Away With Nowhere to Go

When individuals are denied shelter access they have no alternative but the surrounding neighborhood. We raised this exact question in November 2025 and there is still no protocol.

02

Recurring High-Concern Individuals

Multiple individuals have caused ongoing disturbance since the shelter opened. One individual has confronted people repeatedly, trespassed on property, made threatening gestures.

03

Limitations of Police Enforcement

Truckee PD has been a good partner. But they have told residents clearly that we can't enforce our way out of many of these issues, e.g. threatening behavior that doesn't meet a criminal threshold, loitering or other quality of life impacts.

1

A clear protocol for individuals turned away from the shelter

Who is responsible for them? Where are they directed? The neighborhood cannot serve as the default holding area.

2

Coordinated behavioral health outreach for recurring high-concern individuals

A small number of individuals are responsible for a disproportionate share of incidents. We need a coordinated response among VOA, Nevada County mental health, and Truckee PD.

3

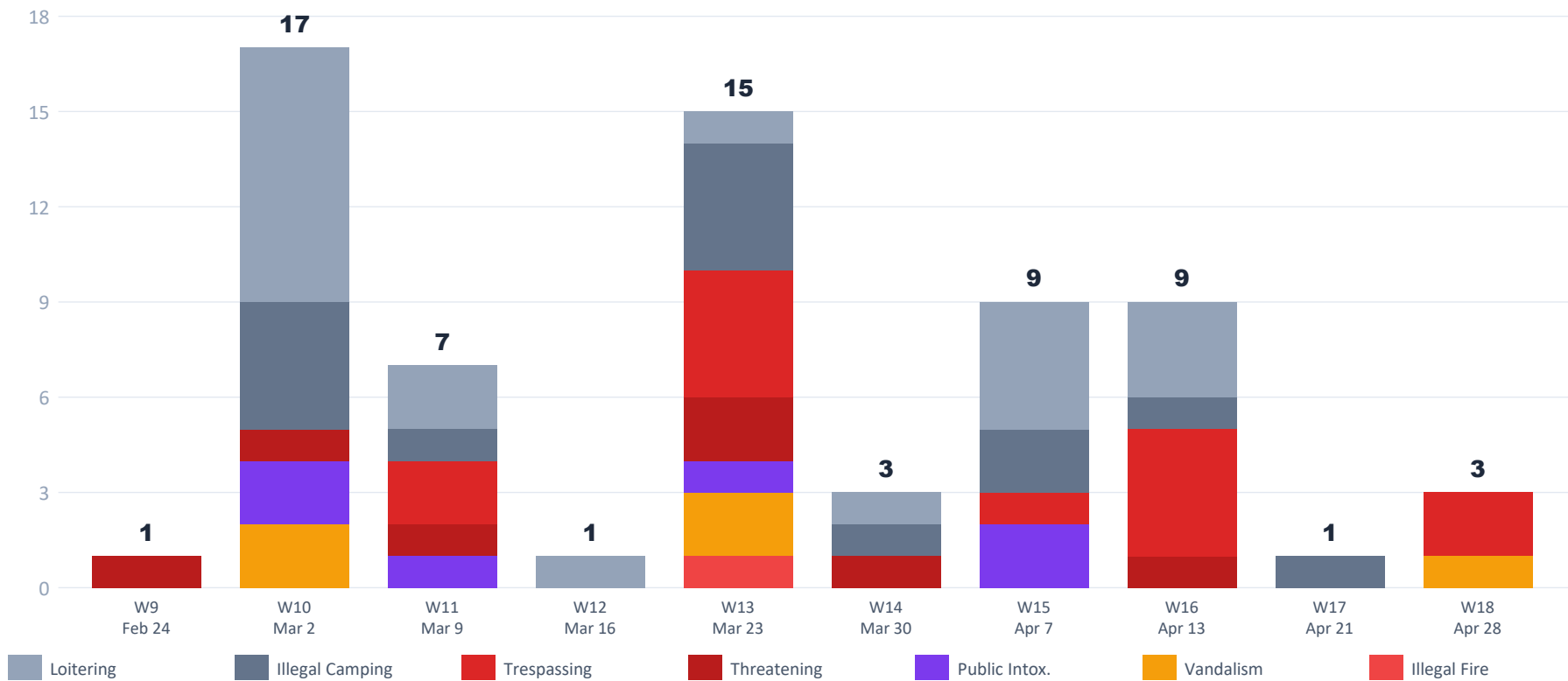
Explicit pilot success criteria

The current impacts to our neighborhood don't feel like success. We would like our pre-existing thresholds to be formally adopted as success criteria for the neighborhood impacts component of this pilot.

Coldstream residents want to be supportive partners in this work. Our continued support for this program depends on meaningful progress on these three areas.

INCIDENT TYPES BY WEEK

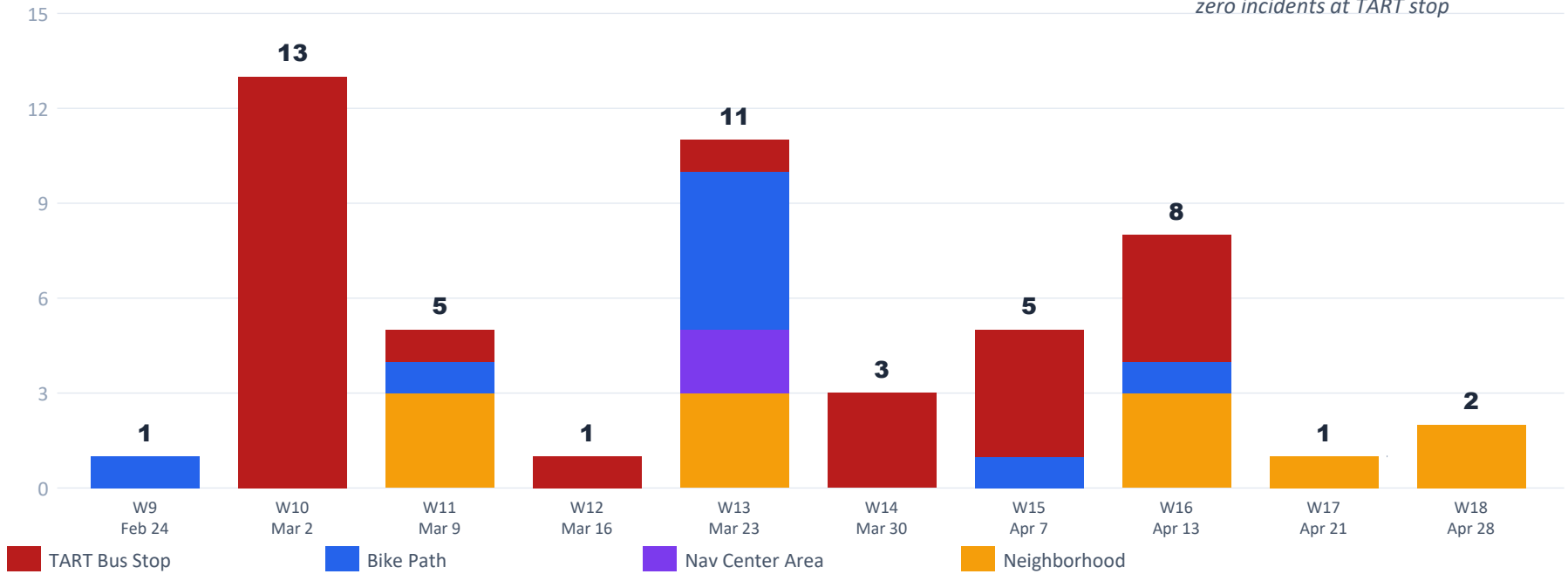
Types of incidents reported each week, Feb 24 – Apr 30



INCIDENT LOCATIONS BY WEEK

Where incidents are occurring, Feb 24 – Apr 30

*Last 2 weeks of April:
100% neighborhood —
zero incidents at TART stop*



Last 3 weeks: incidents shifting from TART bus stop into neighborhood streets and private property

Coalition Updates

Questions & Comments

Close and Next Steps

- **Neighbor TTHAC Member Application: Due May 29, 2026**
- **Next TTHAC Meeting: June 10, 2026
5:00-7:00**

Community Concerns

Who to contact for Shelter-related issues

Shelter Manager

- Concerns about shelter operations or policies
- Encampments in public rights-of-way
- Trash, debris in public spaces
- Maintenance issues related to unhoused impacts
- Non-emergency behavioral concerns related to shelter use

9-1-1 / Non-Emergency 530-550-2320

- Immediate threats to life or safety (911)
- Medical emergencies or welfare checks
- Criminal activity in progress
- Disturbances
- Non-emergency public safety concerns (non-emergency line)

See, Click, Fix

- Initial way to report surrounding area issues
- Blocked sidewalks or access issues
- Public health or sanitation concerns



Permanent Supportive Housing Updates



1. Pacific Crest Commons (Truckee)

Expected to open in the
Summer of 2026!

Link to be added to an interest
list: [Contact Pacific Crest
Commons to Schedule a Visit](#)

-10 PSP Units will be managed
by Nevada County Behavior
Health (Truckee office)

2. Brown Bear Studios (Kings Beach)

Coming soon to Truckee, California!
Pacific Crest Commons will add much needed affordable housing to our community with studio, 1, 2, and 3 bedroom apartments!
Construction is proceeding along at a rapid pace. We look forward to welcoming our first residents in Spring 2026. Based on our construction schedule, our interest list is now open.
Register on this website by filling out the form below and you will be added to our directory of interested households. This means you will receive periodic updates via email, and when the time arrives, you will receive an electronic invitation to complete and submit an application.

Contact Us

* indicates required fields.

Personal Information

First Name* Last Name*

Email Address*

Phone Number*

Yes, I'd be happy to receive text messages! [Show More](#)

Additional Information

Bedroom Preferred Rent

Move-In Date

Message *

512 characters left.

This site is protected by reCAPTCHA. Google [Privacy Policy](#) and [Terms of Service](#) apply.

📍 Pacific Crest Commons
1077 State Highway 5
Truckee, CA 96161

Good Neighbor Policy Review:



Noise:

- Amplified sound is not permitted on site.
- Noise from normal shelter operations will remain consistent with typical neighborhood activity and will not significantly impact nearby residents or businesses.

Good Neighbor Policy Review:



Cleanliness:

- The Center and surrounding area will be kept clean and free of debris to prevent any negative impact on the neighborhood.
- Staff will conduct routine walks of the driveway and pathway behind the Center to identify issues of debris and campsites.
- Guests may smoke only in designated areas and must properly dispose of cigarette butts and trash. Designated smoking area will be placed in a location to minimally impact neighbors.

Good Neighbor Policy Review:



Site Staff:

- The Center will be staffed 24 hours a day, seven days a week by trained VOA employees.
- Staff are experienced in working with vulnerable populations, including individuals with mental health or substance use challenges, and are trained in cultural competency and crisis de-escalation.
- Staff training includes:
 - Mental Health First Aid
 - De-escalation
 - Trauma-informed care
 - Moral injury awareness
 - CPR and basic first aid

Good Neighbor Policy Review:



Site Security:

- Security cameras will monitor the Center interior, yards and perimeter.
- Any guest who threatens the safety of staff, other guests, or the public will be discharged from the program.
- Guests' belongings will be searched before entry for safety reasons.
- Loitering, camping, or informal distribution of food or clothing around the Center is not permitted.



Funding Updates

- **Community Fundraising**
 - Navigation Center: \$325K raised!
 - Housing Supports:
 - Sally Fund: \$86K
 - Sierra Community House: \$460K
- **Public Funding**
 - Navigation Center: \$1.3M
- **Future**
 - Tonight talking about funding sustainability and state funding opportunity (CDBG Grant)