



## **One-Year Navigation Center Pilot Overview**

(Updated 02.24.26)

**Location:** 12315 Deerfield Drive, Truckee, 530-606-5457 (next to Taco Bell)

**Operator:** Volunteers of America Northern California & Northern Nevada

**Opening date:** Feb 25<sup>th</sup> 2026

### **Overview:**

- The One-Year Navigation Center Pilot is a project of the Tahoe Truckee Homeless Action Coalition (TTHAC) staff will be on-site, 24/7, 365 days a year resource for people experiencing homelessness. The Pilot will prioritize serving people already living unsheltered in Truckee or North Tahoe.

### **16 total beds:**

#### 10 Congregate Emergency Shelter beds

- Emergency shelter access operates through a referral process. Referrals may be made by calling the program phone (**530-606-5457**) directly.
- Returning guests must check in by 3pm, or bed will be forfeited and reassigned to next eligible guest. Curfew is 9pm.

#### 6 Interim Housing beds

- All referrals are submitted at emergency shelter level. During intake guests will be assessed using a Housing Readiness Questionnaire to determine eligibility for an interim housing bed based.
- Criteria for Interim Housing include behavioral stability and a commitment to housing readiness activities. Housing readiness includes obtaining identification and essential documents, establishing or verifying income, and actively engaging in a clear pathway toward permanent housing.
- Interim Housing beds are designed for short-term stabilization, with stays of up to 90 days and formal reassessments conducted every 30 days to evaluate progress and ongoing eligibility.

### **Drop-in Day Center services:**

- Restrooms, meals, hot showers, laundry, mail service, and secure storage
- Monday-Friday 12-3 for people not sleeping at the Navigation Center Pilot.
- Referral is not needed for Day Center services
- People accessing Day Center Services can request a shelter referral from the VOA case manager