



## Meeting Summary

### Date, Time and Location

Wednesday, November 12, 2025

1:30–3:00 PM

Town of Truckee + Zoom (Hybrid)

### Coalition Attendees

- Jessica Penman (Truckee Chamber)
- Clare Novack (United for Action)
- Anne Rarick (United for Action)
- Cathie Foley (Fellowship of Compassion)
- Jen Callaway (Town of Truckee)
- Jan Zabriskie (Town of Truckee)
- Hardy Bullock (Nevada County)
- Alyce Wong (TFHD)
- Alison Schwedner (Placer County)
- Danny Renfrow (Town of Truckee)
- Jazmin Breau (Nevada County)

### Community Attendees

Approximately 25 in-person attendees, 15 online participants, Coldstream & Deerfield residents, and 101.5 FM media staff.

### Meeting Purpose

- Share updates on implementation of the Tahoe Truckee Regional Homeless Action Plan, specific focus on Focus Area 1: Crisis Response, Navigation Center Action
- Review recent public agency approvals for the One-Year Navigation Center Pilot
- Gather community feedback on Navigation Center success measures and the Good Neighbor Policy
- Discuss 2026 planning priorities for TTHAC

## 1. Action Plan Updates

TTHAC continues implementation focusing on:

- Navigation Center Pilot
- Permanent Supportive Housing
- Rapid Rehousing and Rental Assistance

## **2. Navigation Center Pilot Updates**

### **Approvals & Policy Decisions (October 28)**

The Town of Truckee and Tahoe Forest Hospital District unanimously approved:

- Project location at 12315 Deerfield Drive
- Navigation Center model and policies
- Funding contributions

### **Funding Status**

- Total year-one budget: \$1.3M
- Public funding committed: \$1M+
- Community fundraising goal: \$230K by February 1, 2026

### **Site, Lease and Contracting**

- Nevada County is leading lease and VOA contract negotiations
- Target Board approval: December 16

### **Tenant Improvements (TI)**

Two options under consideration: west-wing lease vs. full-building discounted lease.

Planned TI features: security upgrades, bathrooms/showers, kitchenette, laundry, and visibility improvements.

### **Community Outreach**

- Good Neighbor Meeting (November 21)
- Resident meetings (English and Spanish)
- January 2026 On-Site Open House

### **Operations Update (VOA)**

- Day services and case management
- 10 emergency winter beds (24/7)
- 6 interim beds
- 24/7 staffing and HMIS data tracking

### **Contracting Next Steps**

- VOA Operator Agreement
- Funding Partner Agreements (Town, TFHD, Placer County, Nevada County)

### 3. Feedback on Navigation Center Components

The meeting participants, on-line and in-person, were asked to share feedback on two components currently under development for the Navigation Center, 1) Measures of Success for the Program and 2) Good Neighbor Policy.

#### Navigation Center Measures of Success Overview

The Navigation Center Pilot will track a clear set of outcomes to understand how effectively the program supports people in moving from homelessness toward stability. These success measures will help the Coalition monitor participant progress, evaluate community impact, and guide decisions about scaling or sustaining the model over time.

Data will be collected across several key areas, including:

- Housing transitions
- Service engagement
- Health and safety outcomes
- Community feedback
- Long-term funding sustainability

Together, these indicators will allow TTHAC and partners to assess whether the pilot is meeting its goals, inform continuous improvement, and provide transparent reporting to the community and funding partners.

#### Good Neighbor Policy

The Good Neighbor Policy is designed to ensure the Navigation Center operates as a responsible, respectful, and well-integrated part of the neighborhood. It outlines shared commitments between the operator, public partners, and nearby residents to maintain safety, address concerns quickly, and build positive relationships over time. Drawing on examples from other successful VOA projects, the policy will include expectations around communication, property maintenance, behavior standards, and a clear feedback loop for neighbors. During the meeting, participants reviewed two model policies and worked in small groups to identify the top elements that should be included in a Truckee-specific version.

#### Feedback on the Good Neighbor Policy

##### Access/Curfew

- Curfew is important; the police and public health play a role in the center
- Individuals are not permitted to leave the property at a certain time
- Clear hours of operation
- Overflow is a concern

##### Rules, Expectations, and Policy

- How to record/make note of people who have been charged as sex offenders or have committed arson
- Figure out the parking policy and where people will store their cars

- Pet policy
- Alcohol policy
- Does not stop people from going to the bus stop and the Chevron to drink and then come to the shelter

#### Cleanliness

- Monthly snapshots at key areas in the .2 mile around the center to monitor littering/any impact
- Solid fencing along the back lot if there's an expectation of more vehicles

#### Organization Structure/Community Engagement

- Integrating the program to have a positive impact on the neighborhood
- Volunteer-led programs by participants (trash clean-up days)
- Considering there are limitations to VOA's responsibility to clarify law enforcement's scope and set realistic expectations

#### Communication and Community/Neighborhood Engagement

- Include communication processes/systems/mechanisms
- Information in and out, both ways
- Neighbors need to provide feedback and develop their own metrics
- Neighbors would like to input on what the appropriate metrics are for success

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## 4. Additional Updates

- Sally Fund launched! (rental assistance and rapid rehousing funding)
- Brown Bear Studios 1-year anniversary supporting 14 Placer residents

## 5. Next Coalition and Public Meeting

January 14, 2026 | 5:30–7:00 PM (Hybrid)